

Ei Series Safety Intercom User Guide



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Overview

Product Overview

Ei Series Safety Intercom is available in four models designed to address the needs and requirements of various applications and installation types. All models deliver full-duplex communication and secure access control for your VoIP system.

Ei Series is PoE/PoE+ supported, making it easy to connect to the local area networks from your PoE switch with a CAT 5/6 cable. No extra power supply is required.

Each model has been equipped with one or more programmable dial buttons, and any desired number can be preconfigured. Users can talk with the target number in hands-free mode by pressing the button.

All models are equipped with digital level input for the connection of sensors and relay switch that can be used to connect a door magnet or alarm light. The action (open/close the door) of the relay switch can be controlled by the DTMF signal, intercom call status, sensor input signal, and audio-out option to connect with an active speaker or power amplifier for sound expansion.

In addition to working with ZYCOO IP Audio Center, all Ei Series Network Safety Intercoms can be connected with external IP cameras for video linkage purposes.

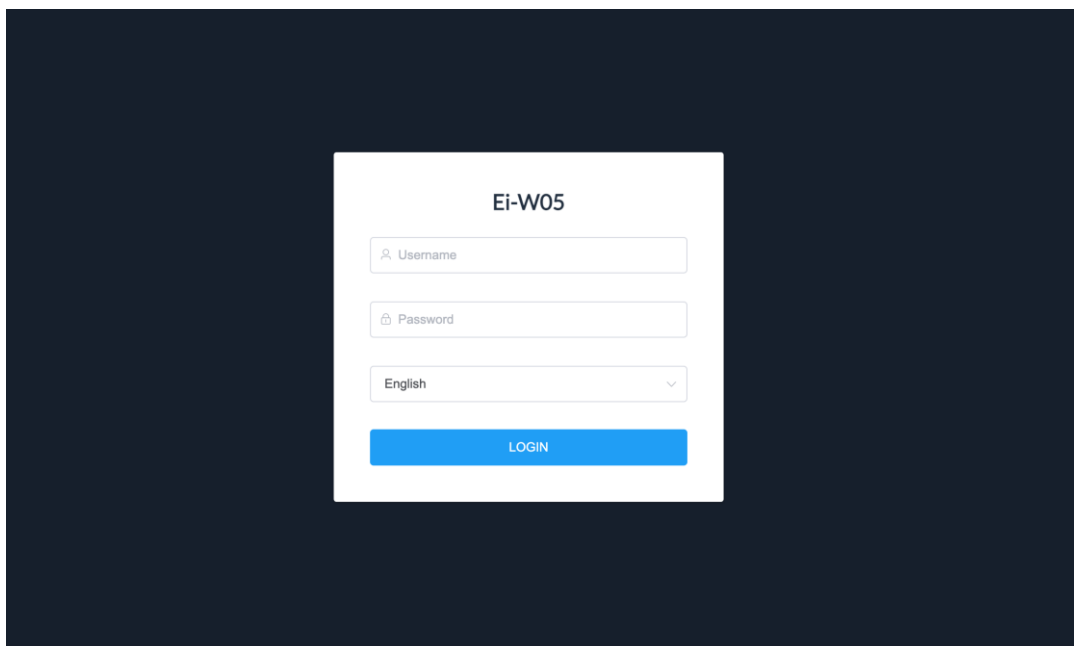
Product Specifications

- Speaker Components: $\Phi 40$ full frequency drive unit
- Sensitivity: $96\pm 3\text{dB}$
- Distortion: $<1\%$
- Rated Power: 8Ω 5W
- Amplifier: Single Channel Class-D
- Frequency Range: 100Hz~20KHz
- Acoustics: Mono
- Microphone: $-36\pm 2\text{dB}$
- Hand-wave detection: 8cm
- Video Resolution (IVO3): 1920*1080@20fps, 1280*720@25fps

Basic Settings

Web Interface Login

By default, the Network Safety Intercom devices' IP assignment has been configured as DHCP. Please ensure there's DHCP server available in the LAN where the Network Safety Intercom devices are installed. If there's no DHCP server available or DHCP fails, you'll have to use the failover IP address 192.168.1.101 to access the web management interface. Press and hold the call button for 5 seconds then release, the device will announce its IP address. Input the IP address in the browser address bar to open the web management interface of the intercom. The login screen is shown as below image, here we take Ei-W05 Network Safety Intercom as an example.



Use the default login credentials to login to the web management interface.

Default username: admin

Default password: admin

For the safety of the intercom device, it is recommended to change the default password on first login, please go to **System** -> **Account** page to change the password.

Account

Username:

* Old Password:

* New Password:

Device Info

After login, you'll first see the Device Info screen.

SIP STATUS

Primary SIP Account	Registered	Idle
Secondary SIP Account-1	Unactivated	
Secondary SIP Account-2	Unconfigured	

DEVICE INFORMATION

Device Model	
Hardware Version	Ver1.2
Software Version	s1.2.6
Start Time	2022-11-30 11:35:50
Speaker Volume	6 (0-9) ↻
Mic Volume	AGC (0-9) ↻
Device Description	

NETWORK INFORMATION

Mac Address	
Connection Mode	
IP Address	
Subnet Mask	
Gateway	
Primary DNS	
Alternative DNS	

SIP STATUS

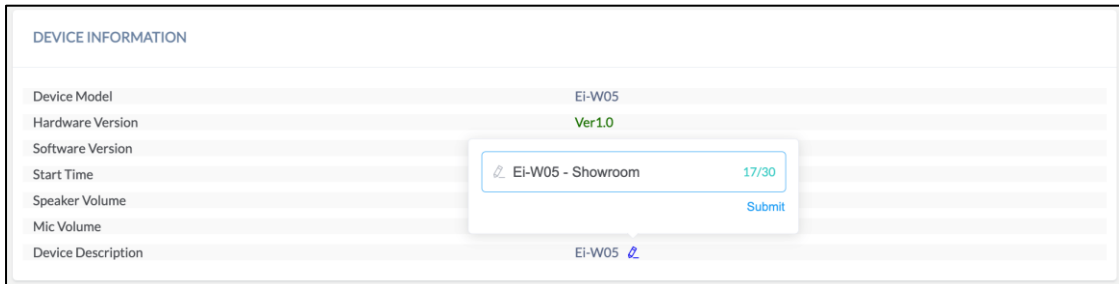
- **SIP Account:** The SIP number configured on this device.
- **SIP Server:** The SIP server (ZYCOO IP Audio Center or other IP PBX) address.
- **Register Status:** The SIP number registration status.

DEVICE INFORMATION

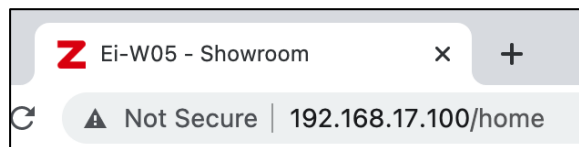
- **Device Model:** The device model, Ei-A05, Ei-DO5, Ei-V05, or Ei-W05.
- **Hardware Version:** Device hardware version.

- Software Version: Device software version, can be upgraded.
- Start time: Last startup time of the device.
- Speaker Volume: The current volume level of the device.
- Mic Volume: The current volume level of the microphone.
- Device Description: The device description will be used to display as the tab name of the web browser.

This is useful when configuring multiple devices using the same web browser. Click on the  button to edit.



After modification, the tab name will change.



NETWORK INFORMATION

- Mac Address: Shows the device Mac address.
- Connection Mode: Shows the network mode of the device, either STATIC or DHCP.
- IP Address: Shows the current IP address of the device.
- Subnet Mask: Shows the current subnet mask of the device.
- Gateway: Shows the current default gateway of the device.
- Primary DNS: Shows the current primary DNS of the device.
- Alternative DNS: Shows the current alternative DNS of the device.

SIP Account

There are three (3) SIP accounts under the SIP Settings, one (1) primary and two (2) secondary for the use of different SIP accounts to proceed various tasks. If the current device needs to cooperate with the ZYCOO IP Audio Center, please turn on the 'ZYCOO IP Audio Center' option.

Please go to SIP Settings -> Primary SIP Account / Secondary SIP Account-1 / Secondary SIP Account-2

Primary SIP Account

Primary SIP Account

* SIP Server:

* SIP Port:

* User ID:

Auth User:

Domain:

Password:

* Register Expiration(Sec):

* Transport:

Auto Answer:

NAT Mode:

Enable Integration with
ZYCOO IP Audio Center:

Activate:

Secondary SIP 1 Account

Secondary SIP Account-1

* SIP Server:

* SIP Port:

* User ID:

Auth User:

Domain:

Password:

* Register Expiration(Sec):

* Transport:

Auto Answer:

NAT Mode:

Activate:

Secondary SIP 2 Account

Secondary SIP Account-2

* SIP Server:

* SIP Port:

* User ID:

Auth User:

Domain:

Password:

* Register Expiration(Sec):

* Transport:

Auto Answer:

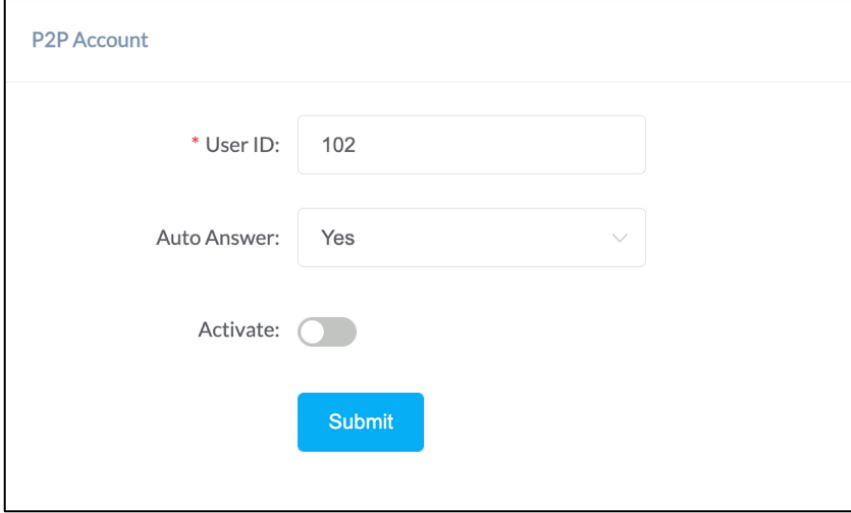
NAT Mode:

Activate:

- SIP Server: Enter the IP address or domain name of the SIP server.
- SIP Port: Default SIP port is 5060. If the SIP server uses other port number as SIP port, please modify in this setting.
- User ID: The SIP account number provided by SIP server.
- Auth User: Authorized SIP account's username.
- Domain: SIP Domain
- Password: Authorized SIP account's password.
- Register Expiration (sec): SIP register expiration time, the default expiration time is 180 seconds.
- Transport: Set up the transport protocol, there are UDP, TCP, TLS options to choose.
- Auto Answer: Yes/No/Answer Delay, default in Yes option.
- Ring Tone: When the Auto Answer is in No, you may choose the ring tone to play before the call is answered from this option.
- Answer Delay: When the auto Answer is in Answer Delay, you may set up the time of ring tone to play before the call is answered.
- SIP Autoanswer: When the Auto Answer is in No or Answer Delay, you may still turn on the auto answer option through the SIP header detection.
- NAT Mode: Select the NAT mode and fill out the corresponding data. STUN, TURN, and ICE modes are supported.
- Activate: Enable/Disable the SIP register feature.

P2P Account

P2P stands for Peer to Peer. In a P2P network, the peers are connected to each other via the Internet, files can share, or peers can call each other directly between systems on the network without the need of a central server.



The screenshot shows a web form titled "P2P Account". It contains three input fields: "User ID" with the value "102", "Auto Answer" with a dropdown menu set to "Yes", and "Activate" with a toggle switch that is currently turned off. A blue "Submit" button is located at the bottom of the form.

- User ID: The User ID will be displayed as the outgoing number when call out, or the number that other device need to dial.
- Auto Answer: Yes/No/Answer Delay, default in Yes option.
- Ring Tone: When the Auto Answer is in No, you may choose the ring tone to play before the call is answered from this option.
- Answer Delay: When the auto Answer is in Answer Delay, you may set up the time of ring tone to play before the call is answered.
- Activate: Enable/Disable the P2P feature

Audio Codecs

The network speakers support 4 audio codecs: G.722 (wideband codec), G.711(Ulaw), G.711(Alaw) and Opus

To enabled or disable an audio codec/codecs, please go to SIP Settings -> Audio Codecs page.

Audio Codecs

Audio Codecs

G.722:

G.711(Ulaw):

G.711(Alaw):

Opus:

[Submit](#)

Please keep at least one codec enabled and is supported by the SIP server, otherwise SIP paging will not work.

Advance SIP Settings

Configuration on some more advance SIP protocol settings.

Please go to SIP Settings -> Advance SIP Settings

Advance SIP Settings

Advance SIP Settings

Local Port:

* RTP Start Port:

* RTP End Port:

* RTP Timeout(Sec):

Jitter Buffer:

SIP Autoanswer beep:

[Submit](#)

- Local Port: This setting represents the port that used to received SIP packets.
- RTP Start Port: This setting represents the starting RTP port that the system will use for media sessions.

- **RTP End Port:** This setting represents the end RTP port that the system will use for media sessions.
- **RTP Timeout (sec):** This setting represents in a specific time range, if the system doesn't receive the RTP stream, then the call will end.
- **Jitter Buffer:** This setting represents the Jitter buffer that where voice packets can be collected, stored, and sent to the voice processor in even intervals. Three options are provided, off/adaptive/fixed. A fixed jitter buffer adds a fixed delay to voice packets. An adaptive jitter buffer can adjust based on the delays in the network.
- **SIP Autoanswer beep:** Enable/Disable. This setting represents the ringtone beep when a call comes and only applies when the SIP Autoanswer feature is enabled.

Video (Ei-Vo5 only)

Configuration the video intercom calling settings.

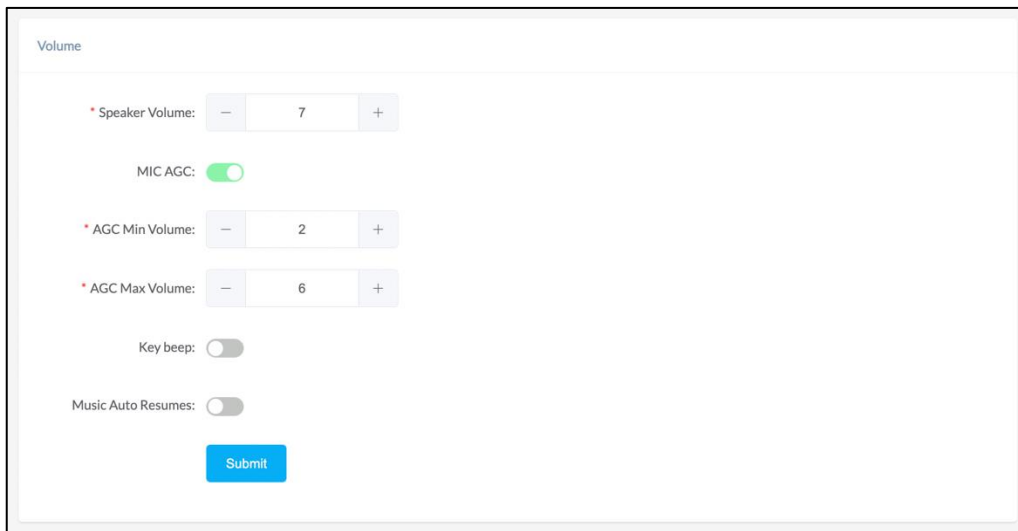
Please go to SIP Settings -> Video

- **RTSP Access:** Enable/Disable the RTSP access setting.
- **H.264 Payload Type:** Configure the payload used for the H.264 encoding.
- **MTU:** Set the maximum transmission unit of video stream packets in the network.
- **Effect Controls:** Standard: Resolution 1280*720, Frame rate 25fps, Bit rate 1536Kbps.
Normal: Resolution 704*576, Frame rate 25fps, Bit rate 768Kbps.

Advanced Settings

Volume Control

The network speaker's volume level can be adjusted from its web management interface, on the Settings -> Volume Control page.



- **Speaker Volume:** The default speaker volume is 7, adjustable range is 0 ~ 9.
- **MIC AGC:** When this setting is enabled, the system will automatically adjust the microphone volume according to the environment. User able to adjust the microphone volume manually when this setting is disabled.
- **Microphone Volume:** The default microphone volume is 7, adjustable range is 0 ~ 9.
- **AGC Min Volume:** This setting represents the minimum value of the automatic gain control.
- **AGC Max Volume:** This setting represents the maximum value of the automatic gain control.
- **Audio Output:** This setting represents the options of choosing the sound output using the internal speaker or the external line out device.
- **Key Beep:** Enable/Disable the beep sound from key button.
- **Music Auto Resumes:** The previous music tasks will automatically resume when the device is restarted or reconnected to the network.

I/O Settings

I/O settings are used to configure the press-to-talk, digital level input and dry contact relay control options. Please go to the Settings -> I/O Settings page.

For press-to-talk (or push-to talk), any desired number can be setup here. As a result, when the call button has been pressed, the intercom will try to call this number.

Key settings

Key Action:

Destination: Line:

Press Again to End Call:

Key Settings

- Key Action: Select the event linkage action to select [Outgoing Call], [HTTP Request], [Play Audio].
- Destination: This setting represents the response device's number when the external button is press.
- Line: This setting represents the corresponding line for making outgoing calls. **(Note: when using the P2P line to call, please specify the device's number plus IP address, such as 101@192.168.11.123).**
- Press Again to End Call: After the call is connected, user can end the call or conversation by pressing the button again.
- HTTP URL: Configure the API URL address triggered by the key button.
- Audio File: Configure audio triggered by linkage.
- Repeat: Configure the number of audio repetitions triggered by the key button.

Sensor Settings

Sensor Detection:

Trigger Mode:

Dial Number:

* Number: Line:

Trigger Audio:

Sensor Settings

Per the specification if the sensor, select from “Falling Edge” or “Rising Edge” as the trigger, and then setup the number to dial, so, when the sensor sends the corresponding digital level signal to the SIP paging gateway device, it will dial the given number.

- Sensor Detection: Enable/Disable, enable this option to detect any digital level signals.
- Trigger Mode: There are “Falling Edge” and “Rising Edge” options for the trigger.
- Dial Number: Enable/Disable, enable this option if you need to dial a number when the corresponding digital signal is received.
- Number: The number that need to dial
- Line: Line represents the line that will be using to dial the call.

- **Trigger Audio:** Enable/Disable, enable this option if need to trigger an audio when the digital signal is received. Please note that you can only select either [Dial Number] or [Trigger Audio], not both.
- **Audio File:** Select the audio file to be played when triggered by the sensor input.
- **Repeat:** Configure the number of audio repetitions triggered by the sensor input.

Trigger Setting

Broadcast music trigger:

Broadcast alarm trigger:

Trigger by Input Signal:

Trigger by DTMF Signal:

* DTMF:

Trigger by Call Status:

Event:

Trigger Settings

To use broadcast signal as the trigger of dry contact relay output, then please enable whether to use music and/or alarm broadcast input methods.

To use digital level input signal as the trigger of dry contact relay output, please enable “Trigger by Input Signal”.

To use DTMF signal as the trigger of dry contact relay output, then please specify the DTMF key press.

To use change of call status signal as the trigger of dry contact relay output, then please select the call event.

- **Broadcast music trigger:** Disabled/On/Fast Flashing/Slow Flashing, enable this option will trigger the relay when there is broadcast music on.
- **Broadcast alarm trigger:** Disabled/On/Fast Flashing/Slow Flashing, enable this option will trigger the relay when there is broadcast alarm on.
- **Trigger by Input Signal:** Enable/Disable, enable this option when need to use Input signal to trigger
- **Trigger by DTMF Signal:** Enable/Disable, enable this option when need to use DTMF signal to trigger (only RF2833 supported).
- **DTMF:** This setting represents the number to dial when DTMF triggered.
- **Trigger by Call Status:** Enable/Disable, enable this option will change the call status when triggered.
- **Event:** There are three option for the trigger call event:
 - If “Outgoing”, the dry contact relay output will be triggered when someone presses the call button of the SIP paging gateway to establish a paging/intercom call.

- If “Incoming”, the dry contact relay output will be triggered when the SIP paging gateway gets an incoming SIP paging/intercom call.
- If “Hang-up”, the dry contact relay output will be triggered when a SIP call ends on the SIP paging gateway.

The screenshot shows a web interface for 'Relay Control'. It has a title bar 'Relay Control'. Below it, there are three rows of settings:

- 'Trigger Type:' with a dropdown menu showing 'On'.
- 'Mode:' with a dropdown menu showing 'Delay Reset'.
- '* Duration(Sec):' with a numeric input field containing '5', flanked by minus and plus buttons.

At the bottom center, there is a blue button labeled 'Submit'.

Relay Control

- **Trigger Type:** This setting represents the responds by the triggers, there are [On], [Fast Flashing], and [Slow Flashing] options to choose from.
- **Mode:** This setting is only available if the [Trigger by Input Signal] is disable and it represents the reset mode after the trigger is responded, there are [Delay Reset], [Answered Reset], and [Hang-up Reset] options to choose from.
- **Duration (sec):** This setting is only available if reply control mode is on Delay Reset, it represents the time duration when the configure interface status changed.

API Settings

This page is used to configure the API interface of the device. Through the API interface, you can realize devices linkage, call control, relay control, and play sound by using the change status of call and/or relay.

Path: *Advanced/API Settings*

- **Call Event URL Callback**

When the call status changes, it will trigger an HTTP GET request to call a URL address. Within the URL address, you may use variables to identify some current information. For example,

- `${ip}`: The current IP address of the device
- `${mac}`: The current MAC address of the device
- `${ua}`: The account of the current call
- `${number}`: The number of the current call

- **Relay Event URL Callback**

When the relay status changes, it will trigger an HTTP GET request to call a URL address. Within the URL address, you may use variables to identify some current information. For example,

- `${ip}`: The current IP address of the device
- `${mac}`: The current MAC address of the device

- **API Settings**

Using the API interface to realize features such as, devices linkage, call control, relay control, and play sound by the systems.

Call API Enable:

Outgoing API: <http://192.168.17.54/api/sipphone?action=call&number=101&line=auto> ⓘ

Answer API: <http://192.168.17.54/api/sipphone?action=answer>

Hangup API: <http://192.168.17.54/api/sipphone?action=hangup>

Relay API Enable:

On API: <http://192.168.17.54/api/relay?action=on>

Off API: <http://192.168.17.54/api/relay?action=off>

Delay API: <http://192.168.17.54/api/relay?action=on&duration=5>

Play API Enable:

Start Play API: <http://192.168.17.54/api/player?action=start&id=1&repeat=0&volume=7> ⓘ

Stop Play API: <http://192.168.17.54/api/player?action=stop>

(Note: Authentication and encryption are not used in the API interface, so please pay attention the security of the network environment when opening and using these API interfaces).

Multicast Settings

The multicast settings are used to configure the parameter settings of the multicast function on the Network Safety Intercom. It can configure to monitor up to 9 different levels of multicast addresses, the audio streams with a higher priority will interrupt the playback of the lower priority audio streams.

Please go to Advance Settings -> Multicast Settings.

Multicast

Enable Multicast:

Port range from 2000-65535

Priority from highest 9 to lowest 1

An audio stream with higher priority will supersede the lower one

Priority	Multicast Address	Multicast Port	Name	Relay Control
1	239.168.12.1	<input type="text" value="2000"/>	Background-Music	Fast Flashing
2	239.168.12.2	<input type="text" value="2000"/>		Slow Flashing
3	239.168.12.3	<input type="text" value="2000"/>		On
4	239.168.12.4	<input type="text" value="2000"/>		Disabled
5	239.168.12.5	<input type="text" value="2000"/>		Disabled

- Priority: Priority from highest 9 to lowest 1
- Multicast Address: The multicast address range is 224.0.0.0 – 239.255.255.255
- Multicast Port: The multicast port range is 2000 - 65535
- Name: Customize a name of the multicast address
- Relay Control: Options to choose from are ‘Disabled’, ‘On’, ‘Fast Flashing’, ‘Slow Flashing’

Prompt Language


The language of local voice prompts, like IP address announcements, can be set on Settings -> Language Settings page.

Language Settings

Voice Prompts Language:

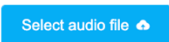



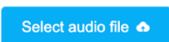







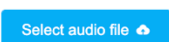







Audio Files

The Audio files section allows users to self-upload up to 5M of audio files to the endpoint and use it as ringtone or Play API audio file. Please click on the button to select and upload the local audio

file, then click on the  button to upload it. Click on the  to test and play the audio file and the  button for deleting the audio file.

Audio Files Upload

Audio files only accept wav format!
Current disk space remaining: 5.1M

Custom audio file 1	Currently set to default				
Custom audio file 2	Currently set to default				
Custom audio file 3	Currently set to default				
Custom audio file 4	Currently set to default				
Custom audio file 5	Currently set to default				

Settings

Network Setting

To change the IP assignment from DHCP to Static IP, please go to Settings -> Network Settings page.

Network

Access Type: HTTP

DHCP:

* IP Address: 192.168.1.101

* Subnet Mask: 255.255.255.0

* Gateway: 192.168.1.1

* Primary DNS: 114.114.114.114

* Alternative DNS: 8.8.8.8

Submit

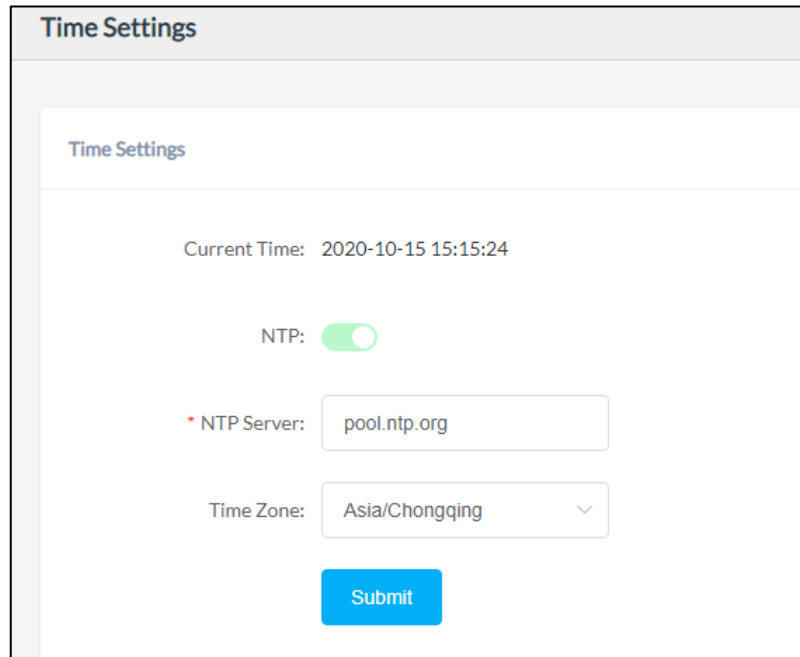
Turn the DHCP switch button off to show the network parameter settings.

Network Configuration Parameters

- Access Type: Specify the access method of the website, currently supports HTTP and HTTPS
- IP Address: Enter a vacant IP address within your LAN.
- Subnet Mask: Enter the subnet mask of your LAN.
- Default Gateway: Enter the default gateway of your LAN, this is essential for the network speakers when the IP Audio Center or other SIP server is installed outside the LAN.
- Primary DNS: Enter an effective primary DNS server address.
- Alternative DNS: Enter an alternative DNS server address, when the primary DNS fails, alternative DNS will be used.

Time Settings

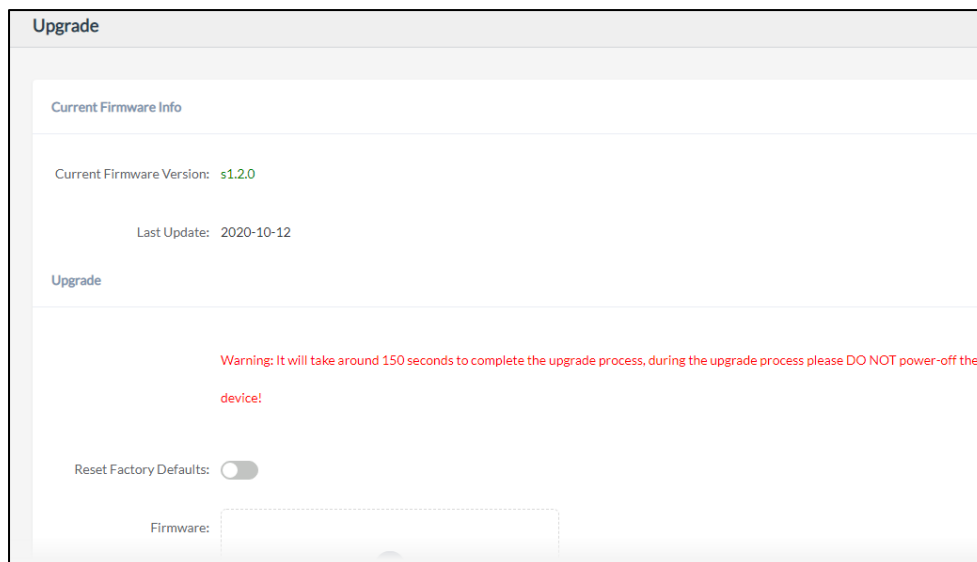
The network speakers obtain time from the network time servers using NTP, to change the NTP settings please go to Settings -> Time Settings page.



Here you can change a NTP server by modify the NTP server address and you can select the time zone of your location, so the network speaker will synchronize time of your time zone from the NTP server you have configured.

Upgrade

To upgrade the network speaker's firmware, please go to Settings -> Upgrade page.



You'll first see the current firmware version of the network speaker and the last upgrade time.

Upload the .img file provided by ZYCOO to perform the upgrade action. If you wish to reset the network speaker to factory defaults after upgrading, please enable the "Reset Factory Defaults" parameter.

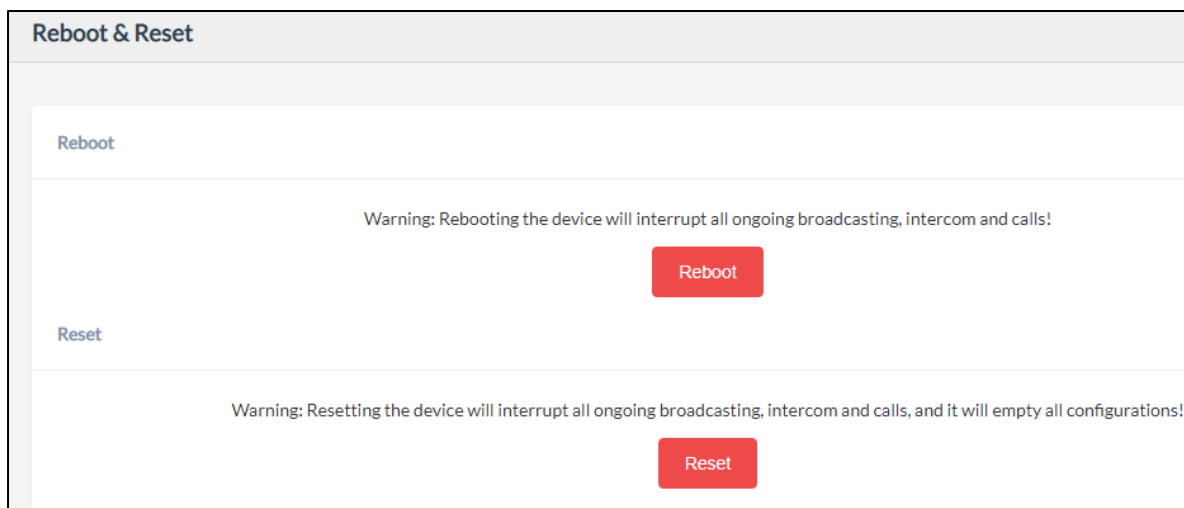
It will take around 2 minutes to complete the firmware upgrade, during upgrading process please DO NOT power off the network speaker.

Reboot & Reset

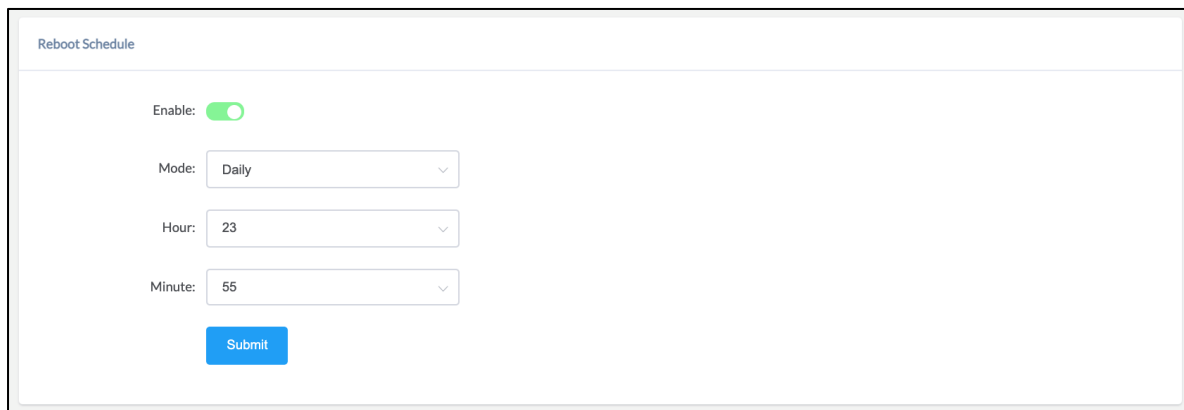
The network speakers can be rebooted and reset from the web management interface on the Settings -> Reboot & Reset page.

Both reboot and reset action will terminate all broadcasting and SIP calls (paging). And the reset action will erase all configurations of the network speakers. Please reboot or reset the devices when they are not in use.

Except resetting from web management interface, the network speakers can be also reset by the RST button on the rear panel of the speakers. Press and hold the RST button for 10 seconds (5 seconds for IP address announcements) and release, now you should hear voice prompts “Resetting factory defaults, rebooting...”, it means the speaker will now reset.



When the Reboot Schedule feature is Enabled, you can set up the automatic reboot daily, weekly, or monthly at a specify time.



Maintenance

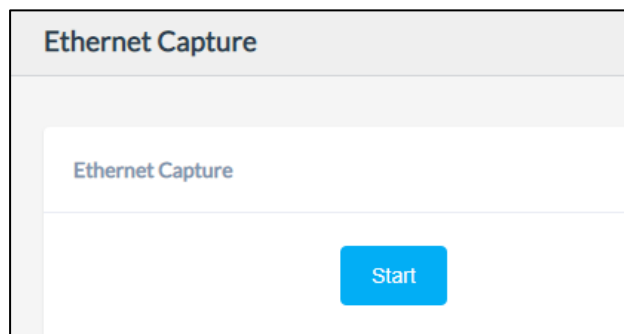
Diagnostic

Ping is a network administration utility or tool use to test connectivity on an IP network. Input other device's IP address and click on the submit button to trace network route.



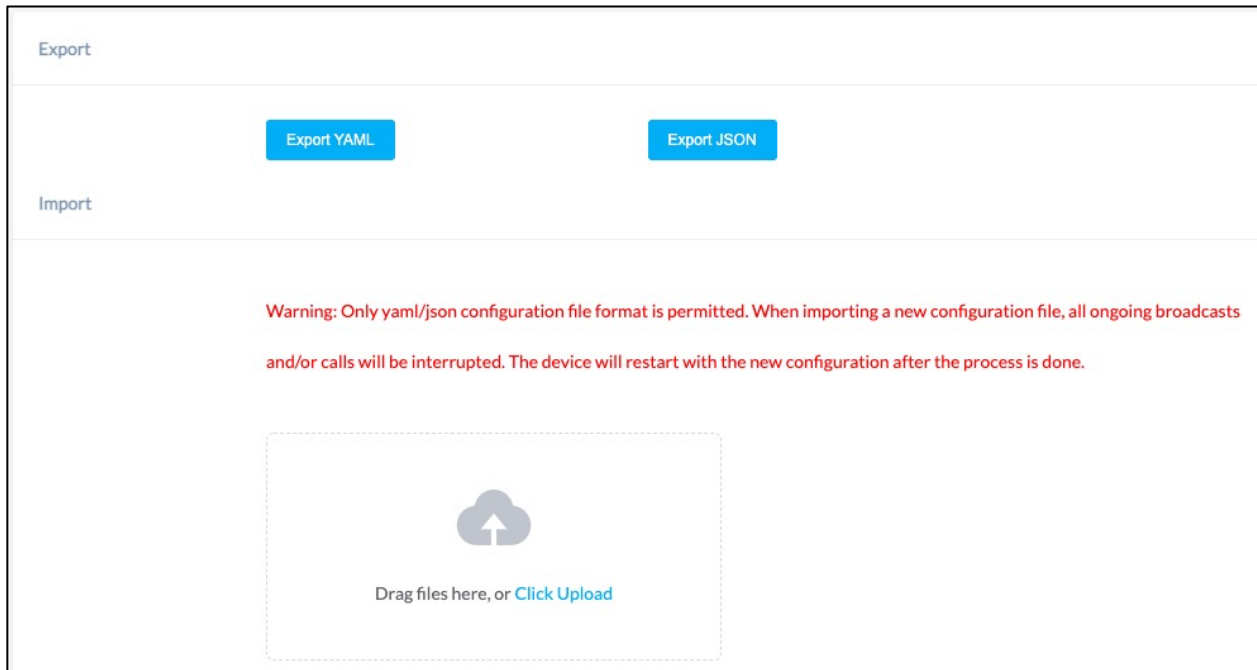
Ethernet Capture

The purpose of the Ethernet capture tool is to capture ethernet network packets and store them in a standard Wireshard compatible packet capture '.pacp' file for immediate viewing and data analyzing.



Import/Export

This page is used to import and export the current configuration of the device, and you may use this configuration file to backup and/or recovery. Both YAML and JSON formats are supported.



Auto Provisioning

The system is supporting DHCP Option 066 and static TFTP/HTTP two auto provisioning methods.

When the system start by default and the network mode is in DHCP, it will try to grab option 066 from the DHCP data as the TFTP server address. If the system couldn't get the option information, it will use the below Static Provisioning Server data to obtain the configuration file. When the system starts, and the network mode is in Static, it will use the below Static Provisioning Server data to directly obtain the configuration file.

The configuration file name's format rules:

- 1) all letters in the server MAC address need to be uppercase
- 2) all colons ":" need to be removed. For example, 68692E290012

DHCP Provisioning Server

When the system start by default and the network mode is in DHCP, it will try to grab option 066 from the DHCP data as the TFTP server address. If the system couldn't get the option information, it will use the below Static Provisioning Server data to obtain the configuration file. When the system starts, and the network mode is in Static, it will use the below Static Provisioning Server data to directly obtain the configuration file.

The configuration file name's format rules:

- 1) all letters in the server MAC address need to be uppercase
- 2) all colons ":" need to be removed. For example, 68692E290012

Static Provisioning Server

Access Mode: TFTP

TFTP Server Address: 10.10.1.5

Configuration Format: JSON

Configuration Filename: \$mac.json

Update Mode: Update after reboot

Submit

Test

The detection feature provides an option for user to check whether the speaker is working functionally before registering it to the server.

Test

Speaker Test

Start Test

Microphone Loop Test

Start Test

Relay Test

Test

Speaker Detection: Click on the Start button, the speaker will play a ringtone to test whether the speaker is working.

Microphone Loop Detection: Click on the Start button, then start speaking to the device. If the speaker is working functionally, you should hear the voice back.

Relay Test: Click on the Test button, then start using the relay device to test whether the device is working.

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ZYCOO, NEEQ Code 839487, is the leading developer and manufacturer of IP telephony devices and related systems, devoting itself over the past years to R&D powerful and scalable voice over IP (VoIP) solutions that mainly serve the SMEs market and industry filed.

